Nigerian Electricity Regulatory Commission (NERC) **Reporting Compliance Regulations** 2009

REGULATION NO: NERC-R-02-09

NIGERIAN ELECTRICITY REGULATORY COMMISSION

In the exercise of the Powers to make Regulations conferred by Section 96(1) and 96(2)(f) of the Electric Power Sector Reform Act 2005 (Act No. 6 of 2005), the Nigerian Electricity Regulatory Commission makes the following Regulations for REPORTING COMPLIANCE.

Arrangement of Clauses

Γ L	ıΛ	DT	ED	1

GENERAL

		<u> </u>	
1.	Short ⁻	Title and Commencement	1
2.	Interp	retation	1
		CHAPTER II	
		REPORTING COMPLIANCE AND FORMAT	
3.	Legal F	Reporting Requirements	3
4.	Engine	eering Standards and Safety Reporting Requirements/Formats	3
5.	Comm	ercial and Financial Reporting Requirements/Formats	4
6.	Custor	mer Related Matters	5
		CHAPTER III	
		OTHER REPORTING OBLIGATIONS	
7.	Gener	ation Licensee	6
8.	Transr	nission Licensee	7
9.	Distrib	ution Licensee	9
10.	Amen	dment or Repeal of Regulation	10
		SCHEDULES	
		General Reporting Requirements – for All Licensees	11
Sched	ule 1A		12
Sched		Health and Safety Reporting Format	13
	ule 1C	Safety Orientation Requirements (Checklist)	15
Sched	ule 1D	Departmental New Employee Safety Orientations	16

Schedule 1E	Accident Reporting Form	20
Schedule 1F	Health and Safety Audit Checklist	2 3
Schedule 1G	Environmental Health and Safety Confined Space Entry Permit	26
Schedule 1H	Conduct Serious Accident Investigation	27
Schedule 1I	Report, Investigate and Classify Injuries and Illnesses	28
Schedule 1J	Conduct Workplace Regulatory Compliance Inspections	29
Schedule 1K	Hazard Abatement Plan	30
Schedule 1L	Notice of Injury/Illness	31
	Reporting Requirements for Generation Licensees	32
Schedule 2A	Required Data for Computation of Key Performance indicators for	33
	Generation Companies	
Schedule 2B	Yearly Forecast Expenditure Reporting Template for Generation Companies	34
Schedule 2C	Monthly Market Settlement Statement Templates for Generation Companies	35
	Reporting Requirements for Transmission Licensees	36
Schedule 3A	Required Data for Computation of Key Performance indicators for	37
	Transmission Companies	
Schedule 3B	Transmission Equipment Reporting on Conditions of Transformers	38
Schedule 3C	Transmission Equipment Reporting on Conditions of Circuit Breakers	39
Schedule 3D	Transmission Equipment Reporting on Conditions of Reactors	40
Schedule 3E	Transmission Equipment Reporting on Conditions of Ground Switches	41
Schedule 3F	Transmission Equipment Reporting on Conditions of 132kV Transmission Lines	42
Schedule 3G	Transmission Equipment Reporting on Conditions of 330kV Transmission Lines	43
Schedule 3H	Transmission Equipment Reporting on Conditions of Isolators	44
Schedule 3I	Transmission Equipment Reporting on Conditions of Communication/SCADA	45
Schedule 3J	Monthly Forecast Reporting Template for Market Operator	46
Schedule 3K	Yearly Forecast Reporting Template for Market Operator	47
Schedule 3L	Monthly Forecast Expenditure Reporting Template for Generation Companies	48
Schedule 3M	Monthly Disbursement Summary Template for Market Operator	49
Schedule 3N	Reporting Template for Trading – Monthly Reporting Format	50
Schedule 30	Reporting Requirement for Electricity Trading Annual Report	52

	Reporting Requirements for Distribution Licensees	54
Schedule 4A	Required Data for Computation of Key Performance indicators for	55
	Electricity Distribution Companies	
Schedule 4B	Six-Monthly Report on Derogation Requests by Electricity	56
	Distribution Companies	
Schedule 4C	Six-Monthly Report on Approved Derogation by Electricity	57
	Distribution Companies	
Schedule 4D	Register of Approved Distribution Code Derogations	58
Schedule 4E	Distribution Load Shedding Plan	59
Schedule 4F	5-Year Demand Forecast	60
Schedule 4G	5-Year Distribution Plan	61
Schedule 4H	Monthly Forecast Expenditure Reporting Template for Distribution Companies	62
Schedule 4I	Yearly Forecast Expenditure Reporting Template for Distribution Companies	63
Schedule 4J	Monthly Market Settlement Statement Template for Distribution Companies	64
Schedule 4K	Monthly Complaints Report Template for Distribution Companies	65
Schedule 4L	Customer Complaints register Template for Distribution Companies	66

NIGERIAN ELECTRICITY REGULATORY COMMISSION Reporting Compliance Regulations 2009

CHAPTER I

GENERAL

1. Short Title And Commencement

- (1) These Regulations may be cited as the Nigerian Electricity Regulatory Commission Reporting Compliance Regulations 2009.
- (2) These Regulations shall come into force on the date on which it is approved by a resolution of the Commission.
- (3) These Regulations shall be signed by the Chief Executive Officer who shall also cause the seal of the Commission to be affixed thereon.

2. Interpretation

(1) In these Regulations, unless the context otherwise requires:

"Act" means the Electric Power Sector Reform Act, 2005.

"Accounts" means to form a particular amount of investment or money.

"Chairman" means the Chairman and/or Chief Executive Officer, or any person appointed to act in that behalf.

"Commission" means the Nigerian Electricity Regulatory Commission.

"Codes" means collection of rules, regulations that are consolidated and classified according to subject matter, like Grid Code, Metering Code, etc.

"Distribution Licence" means a licence granted under Section 67 (1) of the Act.

"Generation Licence" means a licence granted under Section 64 (1) of the Act.

"Licence" shall include all licenses which the Commission is empowered to issue under the Act.

"Licensee" means any person who holds a licence issued by the Commission.

"Market Rules" means rules approved under section 26 (2) of the Act.

"Market Operator" means the Licenced Institution (usually, but not always under the Transmission Licence holder) that is responsible for the administration of the market by ensuring effective trading arrangement and settlements of market participants invoices.

"Month" means a calendar month.

"Officer" means a staff or authorized representative of the Commission.

"Person" includes an individual, a company, partnership or any association of individuals, whether incorporated or not.

"Regulation" means body of rules made and meant pursuant to Section 96 of the EPSR Act 2005.

"Schedule" means the Schedule appended to this Regulation.

"Schedule" means the Schedule appended to this Regulation.

"System Operation Licence" means a licence granted under Section 66 (1) of the Act.

"Trading Licence" means a licence granted under Section 68 (1) of the Act.

"Transmission Licence" means a licence granted under Section 65 (1) of the Act.

"Wheeling Charge" means a charge for transportation of electricity generated from a Power Station to different Transmission/Distribution stations.

- (2) Words importing any one gender includes the other gender and the singular includes the plural and vice versa.
- (3) Words or expressions used in these Regulations but not defined, unless the context otherwise requires, shall have the same meanings respectively assigned to them in the Act.

CHAPTER II

REPORTING COMPLIANCE AND FORMAT

3. Legal Reporting Requirements

Licensees shall provide report to the Commission on changes (if any) as required in Schedule 1.

4. Engineering Standards and Safety Reporting Requirements/Formats

- (a) Each licensee shall submit monthly, full significant incident and accident report in accordance with Schedule 2A.
- (b) Generation Licensee shall submit the required data for computation of Key Performance Indicators in accordance with Schedule 2B.
- (c) Transmission Licensee shall submit the required data for computation of Key Performance Indicators in accordance with Schedule 2C.
- (d) Transmission Licensee shall submit the required data for Reporting on Conditions of Transformers in accordance with Schedule 2D.
- (e) Transmission Licensee shall submit the required data for Reporting on Conditions of Circuit Breakers in accordance with Schedule 2E.
- (f) Transmission Licensee shall submit the required data for Reporting on Conditions of Reactors in accordance with Schedule 2F.
- (g) Transmission Licensee shall submit the required data for Reporting on Conditions of Ground Switch in accordance with Schedule 2G.
- (h) Transmission Licensee shall submit the required data for Reporting on Conditions of 132kV Transmission Lines in accordance with Schedule 2H.
- (i) Transmission Licensee shall submit the required data for Reporting on Conditions of 330kV Transmission Lines in accordance with Schedule 2I.
- (j) Transmission Licensee shall submit the required data for Reporting on Conditions of Isolators in accordance with Schedule 2J.
- (k) Transmission Licensee shall submit the required data for Reporting on Conditions of Communication/SCADA in accordance with Schedule 2K.
- (I) Distribution Licensee shall submit the required data for computation of Key Performance Indicators in accordance with Schedule 2L.

- (m) Distribution Licensee shall submit a six-monthly report on Derogation Requests and Approved Derogations in accordance with Schedule 2M and Schedule 2N.
- (n) Distribution licensee shall submit the required information on approved Distribution Code derogations in accordance with Schedule 2O.
- (o) Distribution licensee shall maintain and update its Distribution Load Shedding Plan in accordance with Schedule 2P.
- (p) Distribution licensee shall submit a Five- year Demand Forecast and a Five-year Distribution Plan in accordance with Schedule 2Q and Schedule 2R.
- (q) Each licensee shall adhere strictly to the Safety Orientation Training requirements in accordance with Schedules 2S and 2T.
- (r) Each licensee shall keep the required data on Accident in accordance with Schedule 2U.
- (s) Each licensee shall provide the information required in accordance with Schedule 2V.
- (t) Each licensee shall provide the Health and Safety Manual Information required in accordance with Schedule 2W, 2X, 2Y, 2Z, 2AA, and 2AB.

5. Commercial and Financial Reporting Requirements/Formats

- (a) The Market Operator shall submit a forecast report in accordance with Schedule 3A and Schedule 3B.
- (b) Generation licensee shall submit forecast expenditure report in accordance with Schedule 3C and Schedule 3D.
- (c) Distribution licensee shall submit Actual expenditure report in accordance with the requirements on Schedule 3E and 3F.
- (d) The Market Operator shall submit a monthly Disbursement Summary in accordance with Schedule 3G.
- (e) Generation Licensee shall submit a monthly Market Settlement Statement in accordance with Schedule 3H.
- (f) Distribution Licensee shall submit a monthly Market Settlement Statement in accordance with Schedule 31.
- (g) Trading Licensee shall submit a monthly Reporting document for Trading in accordance with Schedule 3J.

(h) Trading Licensee shall submit an Annual Reporting document for Trading in accordance with Schedule 3K.

6. Customer Related Matters

Distribution licensee shall submit the following to the Commission:

- (a) Monthly customer complaints report in accordance with Schedule 4A.
- (b) Monthly customer complaints register in accordance with Schedule 4B.

CHAPTER III

OTHER REPORTING OBLIGATIONS

7. Generation Licensee

(a) Breach of applicable Codes

Generation licensee shall, where there is a breach or there will be a likelihood of breach of any of the Codes, Standards or Regulations notify the Commission as soon as practicable.

(b) Significant Change in Circumstance

Generation licensee shall promptly provide to the Commission details of any significant change that materially affects the licensee's ability to meet its material obligation.

(c) Annual Report

Generation licensee shall submit Annual Reports in respect of its licensed business, including financial, technical and administrative aspects.

(i) Accounts

For each financial year, a generation licensee is required to prepare its Accounts in accordance with formats approved by the Commission for the generation business. There shall be separate accounts for every other business operated by the licensee as required under the Companies and Allied Matters Act as if such business were carried on by different Companies.

(j) Audit Report

A generation licensee shall provide an Auditor's report along with the financial statement, which states that the contents of the financial statement represent a true picture of the facts. The financial statement shall commence from date of the license to the day of the Licensee's accounting period.

Subsequent financial years shall run from the day immediately following the last day of the preceding accounting period up to the last day of the accounting period.

(k) Disposal of Assets

Generation licensee shall obtain the Commission's consent to dispose its relevant asset worth N5 Million Naira and above

(I) Environment

Generation licensee shall develop a policy with respect to the manner by which it intends to comply with its duties and obligations under applicable environmental laws in force in Nigeria.

8. Transmission Licensee

(a) Breach of applicable Codes

Transmission licensee shall notify the Commission when there is a breach or a likelihood of breach of any Codes, Standards or Regulations as soon as practicable after such breach.

(b) Significant Change in Circumstance

Transmission licensee shall promptly provide to the Commission details of any significant change that materially affects the licensee's ability to meet its material obligation.

(c) Annual Report

Transmission licensee shall submit Annual Report in respect of its licensed business, including financial, technical and administrative aspects in such format as approved by the Commission.

(d) Accounts

For each financial year, a transmission licensee is required to prepare its Accounts in accordance with formats approved by the Commission for the transmission business. There shall be separate accounts for every other business operated by the licensee as required under the Companies and Allied Matters Act as if such business were carried on by different Companies.

(e) Audit Report

Transmission licensee shall provide an Auditor's report along with the financial statement which states that the contents of the financial statement represent a true picture of the facts. The financial statement shall commence from date of the license to the day of the Licensee's accounting period.

Subsequent financial years shall run from the day immediately following the last day of the preceding accounting period up to the last day of the accounting period.

(f) Disposal of Assets

Transmission licensee shall obtain the Commission's consent to dispose its relevant asset worth N5 Million Naira and above.

(g) Connection Agreement

Transmission licensee shall notify the Commission within three months of receiving and/or refusing an application for connection. Transmission licensee shall not unreasonably refuse to connect an applicant.

(h) Investment and Revenue Requirements

For each financial year, transmission licensee shall submit to the Commission its transmission revenue requirement data together with its transmission system investment plan for the ensuing years.

The licensee shall obtain the Commission's written approval for major investments in accordance with the procedure approved by the Commission. All subsequent variations or an addition to the approved investment plan requires the approval of the Commission.

(i) Charges for Connection

As soon as practicable after being licensed, and in any event not later than the date the Commission shall specify, the transmission licensee shall prepare a statement approved by the Commission setting out the charges for the use of the transmission system, the charges for connection to the transmission system, and a schedule for transmission connection charges and transmission use of system or wheeling charges.

(j) Transmission Master Plan and Capacity

Each year, the transmission licensee shall submit, for Commission's approval, a transmission master plan with expansion and upgrade investments for the next three years.

(k) Operational Planning and Central Dispatch

The transmission licensee shall provide to the Commission such information concerning the central dispatch and merit order system, or any aspect of system operation

(I) System Operation Budget and Charges

Before the beginning of each year, the transmission licensee is to submit to the Commission for approval, its planned system operation budget along with relevant data for the ensuing financial year

(m) Settlement System

The transmission licensee shall provide to the Commission such information as the Commission shall request concerning the settlement and payment system or other aspects of its market operation.

(n) Market Operation budget and Charge

Before the beginning of each financial year, the transmission licensee shall submit to the Commission, for its approval, its planned market operation budget, along with relevant data for the ensuing financial year

(o) Market Operations: Development and Compliance with Market Rules

The transmission licensee shall send outcome of review, written representations objections, and proposed revisions to the Market Rules to the Commission for approval.

(p) Environment

Transmission licensee shall develop a policy with respect to the manner by which it intends to comply with its duties and obligations under applicable environmental laws in force in Nigeria.

9. Distribution Licensee

(a) Breach of applicable Codes

Distribution licensee shall notify the Commission once it becomes aware of the breach of any codes, standards or Regulations as soon as practicable.

(b) Significant Change in Circumstance

Distribution licensee shall promptly provide to the Commission details of any significant change that materially affects the licensee's ability to meet its material obligation.

(c) Annual Report

Distribution licensee shall submit Annual Reports in respect of its licensed business, including financial, technical and administrative aspects.

(d) Accounts

For each financial year, a distribution licensee is required to prepare its Accounts in accordance with formats approved by the Commission for the distribution business. There shall be separate accounts for every other business operated by the licensee as required under the Companies and Allied Matters Act as if such business were carried on by different Companies.

(e) Audit Report

A distribution licensee shall provide an Auditor's report along with the financial statement, which states that the contents of the financial statement represent a true picture of the facts. The financial statement shall commence from date of the license to the day of the Licensee's accounting period.

Subsequent financial years shall run from the day immediately following the last day of the preceding accounting period up to the last day of the accounting period.

(f) Disposal of Assets

Distribution licensee shall obtain the Commission's consent to dispose its relevant asset worth N5 Million Naira and above.

(g) Environment

Distribution licensee shall develop a policy with respect to the manner by which it intends to comply with its duties and obligations under applicable environmental laws in force in Nigeria.

(h) Customer Complaints

Distribution licensee shall submit to the Commission a monthly customer complaints report and a monthly customer complaints register in accordance with the requirement on Schedule 4A and Schedule 4B to these regulations.

10. Amendment	or	Repeal	of	Regu	lation
---------------	----	--------	----	------	--------

The Commission may amend or repeal the provisions of these Regulations.

THE COMMON SEAL OF
NIGERIAN ELECTRICITY REGULATORY COMMISSION
Was affixed pursuant to the ORDER OF THE COMMISSION

On this ______ day of NOVEMBER 2009

IMAMUDDEEN TALBA
Chief Executive Officer

GENERAL REPORTING REQUIREMENTS - FOR ALL LICENSEES

Schedule 1A

Schedule 1B: (a) Health and Safety Reporting Format

(b) Safety Management Reporting

Schedule 1C, 1D: Each licensee shall adhere strictly to the Safety Orientation Training

requirements in accordance with Schedules 2S and 2T

Schedule 1E: Each licensee shall keep the required data on Accident.

Schedule 1F: Each licensee shall provide the information required.

Schedule 1G, 1H: Each licensee shall provide the Health and Safety Manual Information.

1I, 1J, 1K, 1L

^{*}Breach of Applicable Codes, Significant Changes In Circumstances, Annual Report, Accounts, Audit Report, Disposal Of Assets are not in any Standard Format or Template, and so have to be developed in a Professional and Presentable manner by the Licensee.

S/NO	EVENT	REPORT TO BE SUBMITTED
1	Any changes in ownership structure exceeding	i) Resolution on from the company authorizing
	5% of the authorized share capital	such change
		ii) Form CO2
2	Change of Directors	Form CO7
3	Any increase in issued share capital exceeding	i) Ordinary resolution for the increase in share
	5%	capital
		ii) Statement of Increase duly stamped
4	Any reduction in the authorized share capital	Resolution for the reduction in Share Capital
5	Any resolution passed at any General Meeting,	Notification of the Resolution so passed
	if it is related to the Licensed activity	
6	Change in Objects of Company	Amended Memo and Articles duly filed with
		CAC
7	Change in key Management staff of the	Notification of such change and submission of
	Company	CVs of the new Management
8	Change in the Company's registration details	Notification of such change to the Commission
	effected at the Corporate Affairs Commission	
9	Provision of electricity to customers by	The affiliates should provide a Compliance Plan
	licensee and an affiliated licensee	setting out the system, policies and
		mechanisms that each intend to use to ensure
		that t they and their officers, employees, agents
		and contractors comply with the Code of
		Conduct Regulation of NERC.

A. HEALTH AND SAFETY REPORTING FORMAT

	Report items	Comments
1	Company Name	
	Company Division	
	Report Year	
	Report Month	
	Date and Time of Incident	
	Name & Status of Person making report	
	Time of incident	
2	Date Of Incident Report	
	Location of Incident	
	Person(s) Involved	
	Person(s) Employed by Electric Company	
	Sex	
	Age	
	Occupational Status	
	Incident Reported to police, Health Authorities e.t.c	
3	Type of Injury	
	Nature of Injury	
	Facility(s) Resulting	
	Equipment involved	
	Is Incident Part of work process?	
	Consequence of Incident	
	Lost time to incident	
4	Operating Voltage	
	System Voltage	
	System type	
	Is Earthing Provided?	
	Other protection Device operated	
5	Overhead Line: Height	
	Overhead Line: Live	
	Substation Type	
	Is Substation Fenced?	
	Type Of Fence	
	Substation Modifications	
	Other Party Apparatus/ Equipment Involved.	
6	Brief facts about incident	
<u> </u>		

B. SAFETY MANAGEMENT REPORTING

	Report items	Comments
Company Details	Company Name	
	Company Address	
	Report Year	
	Report Month and Quarter	
	Status of Person Making report	
Incidents in the	Number of Incidents (Injuries and fatalities).	
Period	Number of fatalities	
	Number of Near Hits. (Including injuries and	
	fatalities).	
	Number of near Misses	
	Lost time to Accidents (LTA).	
	Lost time to Injuries (LTI).	
	Other information on incidents	
Commitment to	Health and Safety training given to staff during	
Health and Safety	the period.	
	Amount devoted to Health and Safety during the	
	period.	
	Name and contact address of most senior person	
	in charge of Health and Safety.	
	Health and Safety program for rest of year.	
	Other information on Health and Safety in the	
	Company.	

NERC		

A. NOTICE OF SIGNIFIANT EVENT REPORTING IN NIGERIA ELECTRICITY INDUSTRY

NEW EMPLOYEE SAFETY ORIENTATION TRAINING CHECKLIST

(To Be Completed By Employee & Supervisor; Return To Payroll)

Employee Name	Job Title
Supervisor's Name	Department
ALL EMPLOYEE WILL BE TR	RAINED ON THE FOLLOWING TOPICS
The injury & illness prevention program (IIPP)	<u>Certifications</u> (if applicable)
☐ Discussed "Report Of Unsafe Condition Or Hazard" Form	☐ Fire extinguisher☐ CPR
 Employee Has Received "Code Of Safe Practices" And Forwarded Signed Acknowledge To Payroll. 	Automatic External Defibrillator (AED)First Aid
 Informed Of The Duties And Responsibilities Of Safety Officers, Safety Committees, Management And Employees 	Record of safety orientation training
Materials Safety Data Sheets (MSDS) 800-451-8346	Ergonomics Program
 Reporting Of Work-Related Injuries (3-Step Process) 	Overview of RMIs (Repetitive Motion Injuries)Proper lifting
Location Of Safety Manual (Injury & Illness Prevention Plan)	Safe work practicesWorkstation evaluation
☐ Chemical Safety/Personal Protective Equipment Fire Safety, Emergency & Disaster Preparedness	<u>Uniform / Attire</u> ☐ Discuss appropriate attire
	☐ Discuss appropriate detire
Designated Evacuation Assembly PointsEmergency Action Plans	Other Deguired Training
Emergency Action Plans Emergency escape routes	Other Required Training Hazard Communication
List of emergency phone numbers	☐ Blood Borne Pathogen
Types of fires	□ Ladder
Types of fire extinguishers	☐ Hand Cart / Dolly
<u>Locations</u>	□ List
□ Location of fire alarm□ Location Of Safety Postings	□ List
Location and use of fire extinguishers	□ List
Location Of Automatic External Defibrillator (AED)	□ List
Location of natural gas shut-off	
ignature of trainer	Date
ignature of employee	Date

SCHEDULE 1D

Inployee Name:		DEPARTMENTA	AL NEW EMPLOYEE SAFE	TY ORIENTATION
Topics 1-4 are contained in the Departmental Emergency Operations Plans, Reviewing this plan during the orientation will more than meet the requirements of these first few topics 1. Reporting Emergencies Tell and show the new employee(s) the police, medical and fire emergency reporting number their work area. General Police – Medical – Fire 5566 The emergency number should be posted on all telephones. Your dept., div., unit, worksite, etc Name Location Emergency Service(s) Phone No Discussion of all obstacles at all times. St where to assemble after evacuation. Discuss special evacuation needs and plans with diemployees. (Building evacuation floor plans available from safety) 3. Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. I know that activating the pull station sounds an alarm in the building to alert other occur evacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow w Tell your new employee that they must leave the building immediately upon hea alarm, closing doors behind them. When employees discover a fire, they should first pull station and exit the alarme if possible, employees should follow up with a telephone call from a safe location provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart	nployee Nam	ne:		SSN:
plan during the orientation will more than meet the requirements of these first few topics 1. Reporting Emergencies Tell and show the new employee(s) the police, medical and fire emergency reporting number their work area. General Police – Medical – Fire 5566 The emergency number should be posted on all telephones. Your dept., div., unit, worksite, etc Name Location Emergency Service(s) Phone No 2. Emergency Evacuation Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with disemployees. (Building evacuation floor plans available from safety) 3. Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe vacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow were tell your new employee that they must leave the building immediately upon hea alarm, closing doors behind them. • When employees discover a fire, they should first pull station and exit the alarmer of the possible, employees should follow up with a telephone call from a safe location provide more details. • On site: the activation of a fire alarm pull station also sends a signal to the Depart	o titic			33N
Tell and show the new employee(s) the police, medical and fire emergency reporting number their work area. General Police – Medical – Fire 5566 The emergency number should be posted on all telephones. Your dept., div., unit, worksite, etc Name Location Emergency Service(s) Phone No Description Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with discontinuous employees. (Building evacuation floor plans available from safety) 3. Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe vacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow were fly your new employee that they must leave the building immediately upon hear alarm, closing doors behind them. • When employees discover a fire, they should first pull station and exit the alarme of the provide more details. • On site: the activation of a fire alarm pull station also sends a signal to the Depart				
their work area. General Police – Medical – Fire 5566 The emergency number should be posted on all telephones. Your dept., div., unit, worksite, etc Name Location Emergency Service(s) Phone No 2. Emergency Evacuation Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. Sh where to assemble after evacuation. Discuss special evacuation needs and plans with diemployees. (Building evacuation floor plans available from safety) 3. Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. I know that activating the pull station sounds an alarm in the building to alert other occur evacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow w • Tell your new employee that they must leave the building immediately upon hear alarm, closing doors behind them. • When employees discover a fire, they should first pull station and exit the alarmer of the possible, employees should follow up with a telephone call from a safe location provide more details. • On site: the activation of a fire alarm pull station also sends a signal to the Depart	□ 1.	Reporting Emergen	cies	
The emergency number should be posted on all telephones. Your dept., div., unit, worksite, etc		area.	•	
Description Emergency Service(s) Phone No	The emerg			ledical – Fire 5566
Location Emergency Service(s) Phone No	Your de	ot., div., unit, works	ite, etc	
2. Emergency Evacuation Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with disemployees. (Building evacuation floor plans available from safety) 3. Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe vacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow with the alarm, closing doors behind them. • Tell your new employee that they must leave the building immediately upon hear alarm, closing doors behind them. • When employees discover a fire, they should first pull station and exit the alarmed If possible, employees should follow up with a telephone call from a safe location provide more details. • On site: the activation of a fire alarm pull station also sends a signal to the Depart	·			
 2. Emergency Evacuation Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with disemployees. (Building evacuation floor plans available from safety) 3. Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe evacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow with a tell your new employee that they must leave the building immediately upon hear alarm, closing doors behind them. When employees discover a fire, they should first pull station and exit the alarmed of the possible, employees should follow up with a telephone call from a safe location provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart 		,	Emorgoncy Sorvico(s)	Phone No.
 Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with disemployees. (Building evacuation floor plans available from safety) Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe evacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow weighted the possible of the possible of the possible of them. Tell your new employee that they must leave the building immediately upon hear alarm, closing doors behind them. When employees discover a fire, they should first pull station and exit the alarmed of the possible, employees should follow up with a telephone call from a safe location provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart 	LUCATION	<u> </u>	Emergency Service(s)	PHONE NO
 Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with disemployees. (Building evacuation floor plans available from safety) Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe evacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow weighted the possible what they must leave the building immediately upon heat alarm, closing doors behind them. When employees discover a fire, they should first pull station and exit the alarmed of the provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart 				
 Walk new employees through the appropriate emergency evaluation route for their wo Also clear out the emergency evaluation route to be used of all obstacles at all times. She where to assemble after evacuation. Discuss special evacuation needs and plans with disemployees. (Building evacuation floor plans available from safety) Local Fire Alarm Signaling System Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe evacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow weighted the possible what they must leave the building immediately upon heat alarm, closing doors behind them. When employees discover a fire, they should first pull station and exit the alarmed of the provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart 				
 Show new employees where fire alarm pull stations are and instruct them in their use. It know that activating the pull station sounds an alarm in the building to alert other occupe vacuate. Describe what the alarm in your building sounds like (a bell, chimes, a slow with a tell your new employee that they must leave the building immediately upon hear alarm, closing doors behind them. When employees discover a fire, they should first pull station and exit the alarmed lift possible, employees should follow up with a telephone call from a safe location provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart 		Walk new employee Also clear out the en where to assemble employees. (Buildin	es through the appropriate emerger mergency evaluation route to be us after evacuation. Discuss special eva g evacuation floor plans available fr	ed of all obstacles at all times. Show acuation needs and plans with disable
 If possible, employees should follow up with a telephone call from a safe location provide more details. On site: the activation of a fire alarm pull station also sends a signal to the Depart 	□ 3.	Show new employe know that activating evacuate. Describe • Tell your new	es where fire alarm pull stations are g the pull station sounds an alarm in what the alarm in your building sou or employee that they must leave the	n the building to alert other occupants nds like (a bell, chimes, a slow whoop)
· · · · · · · · · · · · · · · · · · ·		If possible, er	mployees should follow up with a te	•
of Safety and Fire Department showing the location of the emergency.			•	=

4.	Portable	Fire	Extinguish	ners
----	----------	------	-------------------	------

Show the employee(s) where portable fire extinguishers are located. Tell them to use a portable fire extinguisher only if:

- They have been trained to use them,
- The fire alarm has been sounded first,
- The fire is small (wastebasket size)
- They have a clear evacuation route.

5. Portable Fire Extinguishers

Tell your new employee(s) to immediately report accidents, incidents, near misses, motor vehicles accidents, and any unsafe conditions or acts to (usually their supervisor):

Name	Phone Number
Location:	

a) Report Accidents and Incidents

Explain that after they immediately report on-the-job accidents, they have to fill out an accident report form.

Explain the form and tell them where the forms are located. All accidents must be reported on this form regardless of the extent of injury.

Reporting all accidents and incidents helps the company and the employing department initiates effective safety programs and accident prevention measures.

• b) Report Motor Vehicle Accidents

All automobile accidents in company-owned vehicles must be reported to the Department of Safety (X5566) immediately, whether or not there appears to be personal injury or property damage.

• (c) Report Unsafe Conditions and Acts

Along with immediately reporting unsafe conditions and acts to their supervisors or the person noted above, employees may reports safety problems to the company safety.

Explain that employees should take responsibility for correcting unsafe conditions when feasible, e.g. wiping up small, nontoxic spills and removing tripping hazards.

6. Workers' Compensation and Industrial Insurance

Tell workers that work-related injuries or illnesses resulting in medical expenses or time loss are covered by Workers' Compensation. To establish a Workers' Compensation claim, employees must fill out the appropriate paperwork. Contact Human Resources for additional information. Explain, also that prompt reporting of accidents to you, the supervisor, will make the claims process easier and may allow you to find them modified work during their recovery.

☐ 7. First Aid

Tell new employees where first aid kits are located. Explain what actions employees should take if they or others are injured. If safety showers or eye wash stations are located in your department, show new employees where they are and instruct them I their use.

□ 8. Hazard Communication (Chemical Safety)

(Worker Right-to-know) (Refer to Company Safety)

- Tell new employees where hazardous materials are used or stored in their work area.
- Explain the labeling system for these materials.
- Shows employees where material safety data sheets (MSDS) area located or explain how they can obtain an MSDS.
- If new employees will be working with hazardous materials, tell them they will be receiving training in the safe handling of these materials or conduct the training at this time, if appropriate.

Hazardous Communication training is conducting by supervisors or a designated departmental trainer.

• Inform new employees that hazardous materials emergencies, such as spills or releases too big for them to clean up, are to be reported to:

	Who	Phone Number
Small Spills		
Large Spills or releases		

Report large spills to Safety Department at X5566

• Explain the hazardous materials waste disposal procedures that apply in your area.

b. Specific Worksites

Office Staff

For staff whose only chemical exposures are in an office environment.

- O Discuss hazard information and protection measures for products they will work with.
- o Explain an MSDS and tell employees where they are located or how to obtain them.

Laboratory Staff

The laboratory supervisor or staff must provide additional training, specific to the chemicals in the laboratory.

Non-laboratory Hazardous Chemicals

Employees who work with chemicals in non-laboratory environments must receive detailed hazard communication training from their supervisor or designated departmental HazCom trainer. (Employees who fall into this category include maintenance, custodial/housekeeping, food service and printing and copy/duplicating employees.)

9.	Worksite Warning Signs and Labels Explain to all new employees the meaning of warning signs, tags, and labels used in their work area.
10.	Personal Protective Equipment (PPE)

Check the personal protective equipment needed for this job.

Gloves	Hard Hats
Safety Glasses, Goggles, Face Shield	Hearing Protectors
Personal Protective Clothing	Fall Protection
Orange Safety Vest	Safety Shoes
Respirator	

Explain precisely the use, care, cleaning, and storage of any personal protective equipment the new employee will be required to use on the job. Stress the need for strict adherence to department, division, unit and/or lab policy on the use of PPE.

11. Employee Safety and Health Training

Use the following list to indicate the safety and health training classes the new employee will be required to take for their job. Recommended classes could also be marked but priority must be given to arranging the required health and safety training classes.

☐ 12. Safety and Health Committee(s) and/or Safety Meetings

Tell new employees about the organizational Health and Safety Committees and about the departmental Heath and Safety committee, and health and safety meetings, if applicable. Tell them who their safety committee representatives are and how to contact them.

☐ 13. Safety Bulletin Board

Point out the departmental safety bulletin board and tell them what items can be found on the board.

• Other safety notices, newsletters, safety and health committee minutes, etc. should be posted here also.

☐ 14. Departmental/Worksite Safety Practices and Rules

Conduct an on-the-job review of the practices necessary to perform the initial job assignments in a safe manner. Employees should understand that supervisors will provide job safety inspections on a continuing basis. Reviewing safety rules for your department (e.g. non-smoking areas, working alone, safe use of chemicals, biohazards, radioactive materials, etc)

■ 15. Tour Department/Facilities Reviewing Worksite Hazards

Encourage your employees to ask questions and to develop a sense of safety consciousness.

SCHEDULE 1E

NERC's	ERC's Accident Reporting Form					Attention	n: This for	m contains				Year				†
III.	12100 7 100 Identify 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1							to employe	ae health			i cui	I .		1	1
Log of V	Log of Work-Related Injuries and Illnesses					and must protects to employed the inform	t be used in the confidence to the end to th	n a mannei	that ble while or							
													1		1	
You must	record informa	ation about e	verv work-rel	ated injury or	r illness that ir	volves						1				
	nsciousness, r															
medical tr	eatment beyor	nd first aid. Y	ou must also	record signif	ficant work-re	late.		Establishn	nent Name							
	-			_				City		1		State				
Identify the	e person	Describe t	he case			Classify th	e case							•	•	•
(A) Case	(B) Employee'	(C) Job Title	(D) Date of	(E) Where	(F) Describe	Using thes most serio	se categorie us result for	s, check ONI each case:	LY the	Enter the n days the in worker was	jured or ill	Check the	e "injury" colu	umn or choo	se one type	of illness:
No.	s Name	(e.g.,	injury or	the	injury or											
		Welder)	onset of	event	illness,		l	1			ı	(M)	I		1	
			illness	occurred	parts of							(IVI)				
			(mo./day)	(e.g. Loading dock north	body affected, and object/sub	Death	Days away from	Remaine	ed at work	On job transfer or restriction	Away from work (days)	ıry	Skin Disorder	Respiratory Condition	Poisoning	All other illnesses
				end)	,,,,,,,,,,,					(days	(==, =,	Injury	Ski	S S	Poi	≡ A ≡ B
						(G)	(H)	(1)	(J)	(K)	(L)	(1)	(2)	(3)	(4)	(5)
														1		
			1							1		 		 	+	+
			1							1				+		+
			1							-				+		1
			1							1				-		1
										ļ				1		1
					age totals	0	0	0	0	0	0	0	0	0	0	0
				В	e sure to tr	ansfer the	se totals t	o the Sum	mary pag	e before yo	u post it.					
Page 1 0	of 1								<u> </u>							

20

NERC'	s Forms	5															Year
			mplete this Sum			injuries or											
illnesses	occurred d	uring ti	he year. Remem	iber to review	the												
Using the	Log, coun	t the in	dividual entries	you made for	each cate	egory.	Establis	hment									
Then writ	te the totals	below	, making sure yo	ou've added ti	he entries	from	informa	tion									
Employe	es former e	wolam	ees, and their re	presentatives	have the	riaht	Your es	tablishme	nt name								
			in its entirety.			Ü											
							Street										
Number	of Cases						City										
							Brief De	escription	of Facility	<u>'</u>							
Total nui deaths	mber of		Total number of	Total numb		Total number of											
			cases with	transfer or restriction	• 1	other recordable										ı	
			days	restriction	1	cases											
			away from work														
()		0	0		0										l	
(0	G)		(H)	(I)		(J)											
Number	of Days						Employ	ment infor	mation								
Total nu	mber of			Total numl	ber of												
days of j	ob			days away work			Annual	average n	umber of	employees	3						
restrictio				WOIK													
							T-1-11-										
(H				0 (L)			l otal no	ours worke	ed by all e	mployees	last year						
(,	·)			(=)													
							Sign he	re									
Injury an	d Illness T	ypes								1							
								_			_						
Total nul	mber							Kr	owingly f	alsifying t	his docum	ent may re	esult in a f	ine.			
	A).																
(1) Injury		-	0	(4) Poisoni	ina	0											
(-,,)			-	(, , : 0.03111	.5	,											
(2) Skin Disorder		1	0	(5) All othe illnesses	er	0	1										
				ilinesses													
(3) Resp	iratory n		0				I certify	that I have	e examine	ed this doc	ument and	I that to th	e best of	ny knowle	dge the en	tries	
Conditio							are true	, accurate	, and com	plete.				,			
Conditio																l	
Conditio																	
Conditio										Com	pany Fyer	utive				т	itle
Conditio										Com	pany Exec	utive				Т	itle
Conditio										Com	pany Exec	cutive				Т	itle
Post this			from February	1 to April 30	of the ye	ear				Com	Phone	cutive					itle
Post this			from February d by the form	1 to April 30	of the ye	ar				Com		cutive					

NERC's Form																
										emplo	tion: This form contains information relabyee health and must be used in a manners the confidentiality of employees to the	ner that				
Injuries and Illne	esses Incident Re	nort								possil	ble while the information is being used for					
mjunes and mine	sasea moluent ive	эрогс							occup	pational safety and health purposes.						
				Information a	about the e	employee					Information about the case					
This <i>Injury</i> and <i>Illness</i> first forms you must fil related injury or illness	Incident Report is one out when a recordable has occurred.	e of the le work											/Transfor t	the sees nu	mber from the Log after you reco	
, ,			1)	Full Name						10)	Case number from the Log		the case.)	ne case nu	mber from the Log after you recor	- Iu
			۵)	O						11)	Date of injury or illness					
			2)	Street						11)	Date of Injury of Illness					
				T				Τ_		40)	Time and leave be seen week		A N 4 / D N 4			
				City				State		12)	Time employee began work		AM/PM			
							1									
															Check if time cannot be	
			3)	Date of birth						13)	Time of event		AM/PM		determined	
							1			440				10.0	9 4 2 2 1 4	
			4)	Date hired						14)	What was the employee doing just I tools, equipment or material the employee			urred? Des	scribe the activity, as well as the	
							1				,.,.,.,	,	3			
that a recordable work	s after you receive info k-related injury or illnes	ormation ss has	5)		Male											
occurred, you must fill	out this form or an eq	uivalent.														
					Female											
				Information a	about the p	ohysician or	other healt	th care prof	essional							
										15)	What happened? Tell us how the injution, worker fell 20 feet";	iry occurred.	. Example: "\	When ladde	r slipped on wet	
			6)	Name of phys	ician or oth	er health car	e professior	nal			floor, worker fell 20 feet ,					
			,													
If you need additional	copies of this form, yo	u mav	7)	If treatment wa	as given av	way from the	worksite, wh	here was it g	jiven?							
photocopy and use as																_
				Facility						16)	What was the injury or illness? Tell					
											more specific than "hurt", "pain", or "so syndrome."	ore." Exampl	ies: "strained	ı back"; "ch	emicai burn, nandi; icarpai tunne	Я
				Street							•					
				City			S	State								
						U										
			8)	Was employe	e treated in	an emergen	cy room?									
Completed by				,	Yes					17)	What object or substance directly h				"concrete floor"; "chlorine"; "radial	ı
											arm saw." If this question does not app	pry to the inc	auent, leave	il diańk.		
				1	No											
Title																
			8)	Was employe	e hospitaliz	ed overnight	as an in-pa	itient?								
Phone		Date		\	Yes											
				,												
				1	No					18)	If the employee died, when did deat	h occur? D	ate of death			

SCHEDULE 1F

NIGERIAN ELECTRICITY REGULATORY COMMISSION HEALTH AND SAFETY AUDIT CHECKLIST – GENERAL

FORM HSE

NAME OF COMPANY:	
LOCATION OF COMPANY:	DATE OF AUDIT:
TOTAL INSTALLED CAPACITY:	NAME OF CHIEF EXECUTIVE OFFICER:
NAME OF CONTACT PERSONS: 1.	2
NAME AND SIGNATURE OF INSPECTING ENGINEER:	DATE:

		1		400	COMENT				DEMARKS
S/N	AREA OF INSPECTION	GOOD	BAD	YES	ESSMENT NO	HIGH	LOW	N/A	REMARKS
1	HOUSEKEEPING: REGIONAL OFFICES AND SUB-	COOD	DAD	120	140	111011	LOW	IVA	
	STATIONS								
	Check the condition of the following:								
a	Floors, Clearing and Condition								
b	Cleanliness of windows								
C	Tidiness of Work benches								
d	Tidiness Of Work Areas								
e f	Tidiness Of Storage Areas Tidiness Of Rest Areas	-	+						
	Provision Of Waste Disposal		+						
g h	Adequacy Of Ventilation								
i	Passageways Free From Obstruction								
i	Exits- Accessibility And Marked								
k	Adequacy Of Suitable Lighting								
ı	Adequacy Of Warning Signs								
2	GENERAL SAFETY AWARENESS	TOTAL	GOOD	BAD	YES	NO	HIGH	LOW	REMARKS
	Check the condition of the following:								
а	Availability of Safety Posters and Safety Publication								
b	Availability of Health and Safety Policy (Attach Copy)								
С	Is the Health and Safety Policy Known to all Staff and								
<u> </u>	Displayed?		-	-		-			
d	Availability of Personal Protective Notices		+			1	-	-	
e f	Is there a System for Reporting and Correcting Hazards? Zoning of Noise or other Hazard Areas		+			1	-	 	
f	Do staff know what to do if there's gas leakage, fire or								
g	chemical spill?								
h	Emergency procedures and drills (Attach proof of how often								
	this takes place and at what location)								
i	Is the surrounding environment clean and free from tripping								
	hazards?								
j	Has risk of violence or threat been conducted?								
k	Has Risk Assessment been conducted? (Attach Copy)								
	Attach Copy of Work request/Method Procedure				V=0				551115116
3	FIRE PROTECTION	TOTAL	GOOD	BAD	YES	NO	HIGH	LOW	REMARKS
	Check the condition of the following:	-	+						
a b	Fire equipment- serviceability & date Fire equipment- adequacy & appropriate						-		
С	Fire equipment- accessibility and clearly labeled								
d	Storage of flammable materials								
e	Operation of fire escape facility- operated & maintained from								
	obstruction								
f	Adequacy of fire escapes								
g	Adequate fire warning/ No smoking sign								
h	Accessibility of fire escapes in order								
i	Are employees trained to use equipment correctly								
j	Emergency drills carried out? Date?					ļ			
k	Emergency Evacuation Plans			1	ļ	ļ		!	
	Risk & Vulnerability Assessment	TOTAL	0000	DAD	VEC	NC	HIGH	1.014	DEMARKS
4	Charles the condition of the followings	TOTAL	GOOD	BAD	YES	NO	HIGH	LOW	REMARKS
-	Check the condition of the following: Circuit Breakers:		+			1	-	 	
- 2	Rating		+			1	1	1	
a b	Remote Control		+	 		1	-	-	
С	Serviceability and labelling		1			1		†	
d	Security/Safety and storage		+						
e	Accessibility					1			
f	Safety Interlock		İ	Ì	Ì		1	İ	
	Insulator:								
g	Burning on insulators								
h	Breakage								
	Earthing Switches:								
i	Condition								
j	Availability on Switchgears/Transformers	Page 23					L		

	POWER SYSTEM PROTECTION:								
	Check the condition of the following:								
k	Line/Distance Protection Relay response to faults								
- 1	Calibration/Relay response to faults								
m	Relay co-ordination with other relays								
n	Number of Protection Type								
	EARTHING/GROUNDING:								
	Check the condition of the following:								
0	Type of Grounding (Indicate Type)								
р	Earthing Integrity								
q	Condition of Grounding equipment								
	Periodic Testing of Earth Resistance								
	OVERHEAD LINES AND STRUCTURAL SUPPORTS:								
r	Number of Overhead Poles								
S	Towers Erection								
t	Line Stringing (in Kilometers)								
u	Insulators and another line fittings								
V	Jumpers								
W	Fuses								
X	Towers Support Structures			\/F-2					
s/n	AREA OF INSPECTION	GOOD	BAD	YES	NO	HIGH	LOW	N/A	REMARKS
5	PERSONAL PROTECTIVE EQUIPMENT	 			 				
	Check the availability, adequacy and condition of the	1							
_	following:	+	-		 	-		-	
a	Eye protection PPE	+	-		 	-		-	
b	Hearing Protection	+		-	 				
c d	Face shields	+			 				
e e	Protection clothing Safety shoes, glasses, gloves	+		-	 				
f	Respirators accessibility & serviceability		_						
	Safety Installation (deluge shower, eye wash station)		_						
g	MACHINERY								
6	Check the state of the following:								
	Are authorized staff trained to use, clean and operate	+	+						
а	machinery?								
b	Are machinery adequately guarded?		+						
С	Operating controls protected from inadvertent operation?		+						
d	Are machinery clearly marked?								
e	Hazard area clearly defined and secured?								
f	Flying object protection								
g	Period maintenance records								
h	Safety notices clearly displayed								
- i	Competence of operators								
i	Emergency safety switch accessible								
k	User manual available								
I	Are there quality lockout / tag-outs cards?								
7	STORAGE AREAS	GOOD	BAD	YES	NO	HIGH	LOW	N/A	REMARKS
•	Check the following conditions:	3332	5,15			111011		14,71	TCLIIII II TITO
а	Accessibility								
b	Condition of shelves & cupboards	1			t				
С	Condition of lifting & stacking aids	1							
d	Ventilation and cleanliness	1			t				
e	Lighting in storage areas	1							
f	Condition of items in storage	1							
g	Isolation & labeling of hazardous substances	1							
h	Warning signs displayed	1							
i	Chemicals/flammable stored correctly	1			1	1		1	
8	LIFTING DEVICES AND CRANES	1							
a	Condition of ropes, hawser, slings, chains, hooks and	1							
	eyebolts	İ			1				
b	Labeling of load rating (in metric unit)								
C	Competence of operators								
d	Are operators trained in the last 2yrs?								
е	Clearways & load movement control				İ				
f	Condition of forklift				İ				
g	Serviceability of forklift				İ				
9	FIRST AID AND HYGIENE	TOTAL	GOOD	BAD	YES	NO	HIGH	LOW	REMARKS
	Check the availability and condition of the following:								
а	First aid kits								
b	Is there a trained first aider?								
С	Clothing Storage								
d	Cleanliness of eating area								
е	Supply of hands cleanser								
f	Is there enough toilet facilities?								
g	Are they in good repair?								

10	FEEDER PILLARS	TOTAL	GOOD	BAD	AVERA GE	HIGH	LOW	N/A	REMARKS
а	Total Installed								
b	Level of Loading %								
С	Total Number in Service								
d	Total Number out of Service								
е	Total Capacity (KVA)								
11	SUB-STATIONS AND EQUIPMENT								
а	Protective Devices								
b	Condition of Fuses								
С	Termination Condition								
d	% Loading								
е	Earthing and Grounding								
f	Condition of isolators and relays								
g	Oil Leakage (Tank)								
h	Oil Leakage (Body)								
i	Security Fencing and Housing								
j	Condition Of Doors								
k	Warning and Signages								
	Drainage								
m	Vegetation Control								
n	Frequency of Vegetation Control								
0	Contact Tel. No. Plate								
р	Annual Maintenance								
12	CHEMICAL HANDLING	TOTAL	GOOD	BAD	YES	NO	HIGH	LOW	REMARKS
а	Storage Facilities Condition								
b	Handling Procedure								
С	Emergency Response Plan								
d	Emissions and Fumes								
13	POWER HOUSE AND EQUIPMENT SAFETY	GOOD	BAD	YES	NO	HIGH	LOW	N/A	REMARKS
	Check the condition of the followings:								
а	Cleanliness of Environment & Floors								
b	Work procedures (Attach procedure form)								
С	Adequate PPEs								
d	Adequate Illimination								
е	Condition of working tools								
f	Adequate signages								
g	Condition Cranes								
h	Oil and water Leakages				ĺ				

_			SCHEDULE
	IRONMENTAL I ONFINED SPACE		
Permit Number		Date	
Location & Description of Confi	ned Space:		
Purpose of Entry:			
Scheduled a.m.		Scheduled a.m.	
Start p.m.		Finish p.m.	
Day / Date / Time Day / Date / T	ime	1	
Employee(s) in Charge Of Entry			
Entrants:			
Attendants:			
Pre-Entry			
Authorization:			
{Check those items	below which are app	plicable to your co	onfined space permit}
TYPES OF HAZARDS		-	-
Oxygen-Deficient Atmosphere	Engulfment		Energized Electrical Equipment
Oxygen-Enriched Atmosphere	Toxic Atmosphe	ere	Entrapment
Welding/Cutting	Flammable Atm		Hazardous Chemical
, returns, cutting	Note: Check app		Trazara o as enemiear
SAFETY PRECAUTIONS		· · · · · · · · · · · · · · · · · · ·	
Self-Contained	Protective Glove	A.C.	Barricade Job Area
Breathing Apparatus	Lifelines	28	Signs Posted
9	Respirators		Clearances Secured
Air-Line Respirator Fire-Retardant Clothing	Lockout/Tagout		Lighting
Ventilation	Fire Extinguishe		Ground Fault Interrupter
Remarks:	Fire Exuliguishe	218	Ground Faun Interrupter
Kemarks.	Note: Check app	ronriate hazard	
ENVIRONMENTAL CONDIT		ropriate nazara.	
	IONS		
Tests To Be Taken			
Date / Time:			
Oxygen: % a/p:			
Lower Explosive Limit: %			
Toxic Atmosphere:			
Instruments Used:			
Re-testing Date / Time:			
Oxygen: % a/p:			
Lower Explosive Limit: %			
Toxic Atmosphere: Instruments Used:			
Employee Conducting Safety Ch SIGNATURE:	ecks:		
	of the confined on		
Remark on the overall condition Entry Authorization:	or the confined spa	ace:	
	cofo ontor borro 1-	an narfarmad.	
All actions and/or conditions for	sale entry have be	en performea:	
Person in Charge of Entry:			
Entry Cancellation: Entry has been completed and all	antronto hava avit	ad narmit anass	
•	entrants have exit	ed permit space:	
Person in Charge of Entry: In Case of Emergency Call:			
in case of Emergency Can.			

SCHEDULE 1H

(FOR LICENSEE'S INTERNAL USE)

NERC STANDARD	TITLE:				
PROGRAMS AND	CONDUCT SERIOUS	NERC STANDARD			
PROCESSES	ACCIDENT	Effective Date:			
	INVESTIGATION				
LOCATION:					
DESCRIPTION:					
RESPONSIBLE PEER TEAM: Safety Process Ownership Team Responsible Peer Team					
TEAM MEMBERS:					
CONCURRENCES					
CEO		Date			
	A DDD GTYLT				
APPROVAL					
CEO		Date			

SCHEDULE 11

(FOR LICENSEE'S INTERNAL USE)

NERC STANDARD					
PROGRAMS AND	REPORT, INVESTIGATE	NERC STANDARD			
PROCESSES	AND CLASSIFY INJURIES	Effective Date:			
	AND ILLNESSES				
LOCATION:					
DESCRIPTION:					
RESPONSIBLE PEER TEAM: Safety Process Ownership Team Responsible Peer Team					
TEAM MEMBERS:					
CONCURRENCES					
CEO		Date			
APPROVAL					
AIIROVAL					
CEO		Date			

SCHEDULE 1J

(FOR LICENSEE'S INTERNAL USE)

NERC STANDARD PROGRAMS AND	TITLE:	WORKPLACE	NERC STANDARD			
PROCESSES		RY COMPLIANCE	Effective Date:			
	INSPECTION	NS				
LOCATION:						
DESCRIPTION:						
Team			am Process Improvement			
		Kespon.	sible Peer Team			
TEAM MEMBERS:						
	CON	CURRENCES				
CEO			Date			
APPROVAL						
CEO			Date			

Hazard Abatement Plan						
Abatement Plan Issue Date:						
Plant/Site:	Date of Inspection:	Inspector:	Item No.			
Hazard:						
Reason Hazard Cannot be Corrected Within 30 Days:						
Proposed Corrective Action and Abatement Date:						
Interim Measures to Protect Employees:						
TEAM MEMBERS						

SCHEDULE 1L

NOTICE OF INJURY/ILLNESS

Case Number								
From The Log:								
Information About T	he Emp	loyee						
Full Name of Injured	d (Last,	First, MI):				Employe	ee ID	
Street Address		City			State:		Zip:	
Disco Employee		Augmented Employee			Job classification:			
Date of Birth:		Date Hired:	Date Hired: Male □			Fem	ale □	
Information About T	he Phys	sician Or Other	Health Ca	re Provide	r			
Name of physician of	r other	health care pr	ofessionals	•				
If treatment was give	en awa	y from the wor	ksite, wher	re was it gi	ven?			
Facility:								
Street:		City: State:			Zip:			
Was employee treated in an emergency room? □ Yes □ No								
Information About T	he Case	<u>;</u>						
Date of Injury:		of Injury:		e of Notice: Time employee began work:				
Severity of injury/illn	ess:	Injury /illnes	s type:	Nature of	injury:		Body part injured:	
select		Select		select		Select		
What was the employee doing just before the incident occurred?								
What happened?								
What was the injury or illness?								
What object or substance directly harmed the employee?								
If the employee died, when did the death occur?								
Completed by:		Γitle :		Phone Date:		e :		

REPORTING REQUIREMENTS FOR GENERATION LICENSEES

- Schedule 2A: Generation Licensee shall submit the required data for computation of Key Performance Indicators (KPIs).
- Schedule 2B: Generation Licensee shall submit Forecast Expenditure Report
- Schedule 2C: Generation Licensee shall submit a monthly Market Settlement Statement.

^{*}Requirement for Environment is not in any Standard Format or Template, and so has to be developed in a Professional and Presentable manner by the Licensee.

REQUIRED DATA FOR COMPUTATION OF KEY PERFORMANCE INDICATORS FOR GENERATION COMPANIES

S/N	KPIs	DATA DESCRIPTION	UNITS	DATA	FREQUENCY OF REPORTING	ACTUAL PERFORMANCE
FC	CHNICAL PERFORMANCE INDICATORS				REPORTING	PERFORMANCE
		Total Energy Generated	MWH		Monthly	Т
	Station Load factor	Available Capacity x Hrs of Month reporting	MWH		Monthly	
	Megawatts hours lost due to grid disturbance	Total Outage Time (Hrs) due to grid disturbance	HRS		Monthly	
	Megawatts hours lost due to grid disturbance Megawatts hours lost due to failure within the Power Station	Megawatts hours lost due to failure within the Power Station	MWH		Monthly	
	Number of failures leading to loss of more than 20% rated output	Number of failures leading to loss of more than 20% rated output	No.		Monthly	-
	Number of failures leading to loss of more than 20% rated output	Available Capacity	MW		Monthly	
	Capacity Utilization Index		MW			
		Installed Capacity	MW		Monthly	
	Planned output Capacity for the reporting period	Planned output Capacity for the reporting period			Monthly	
	Achieved output Capacity for the reporting period	Achieved output Capacity for the reporting period	MW		Monthly	
	Generation Utilization Index	Average Actual Generation (MW)	MW		Monthly	
		Available Capacity (MW)	MW		Monthly	
		Number of Available Units (N)	No.		Monthly	
	Station Reliability Index	Reporting Period (Hrs)	HRS		Monthly	
	Station Reliability Index	Number of Unavailable Units (n)	No.		Monthly	
		Down time of Unavailable Units (t)	HRS		Monthly	
		Volume of Gas Consumed	M ³		Monthly	
	Average Plant Heat Rate (J/MWH)	Calorific Value of Gas	J/M ³		Monthly	
	,	Total Energy Generated	MWH		Monthly	
		Number of Routine preventive maintenance rectified	No.		Monthly	
	Planned Maintenance Index	Number of Routine preventive maintenance reported	No.		Monthly	
		Number of Breakdown defects rectified	No.		Monthly	
	Breakdown Maintenance Index	Number of Breakdown defects recinied Number of Breakdown defects reported	No.		Monthly	
		Unplanned De-rated Energy (UDE)	MWH		Monthly	
	Total De-rated Energy (TDE)		MWH		Quarterly	
	, ,,,,	Planned De-rated Energy (PDE)				
	Total Outage Hours (TOH)	Unplanned Outage Hours (UOH)	HRS		Monthly	
	. ,	Planned Outage Hours (POH)	HRS		Monthly	
,	Total Number of Units	Total Number of Units in the Station	No.		Monthly	
ò	Total Number of Units out of service for more than 30 days	Total Number of Units out of service for more than 30 days	No.		Quarterly	
7	Total Number of Units Back in Service after 30 days	Total Number of Units Back in Service after 30 days	No.		Quarterly	
3	New Generation Capacity Added (MW)	New Generation Capacity Added	MW		Annual	
	Number of New Generating Units Commissioned	Number of New Generating Units Commissioned	No.		Annual	
)	Number and Capacity of Generating Units Under Construction	Number and Capacity of Generating Units Under Construction	No. & MW		Annual	
1	Number and Capacity of Generating Units Under Rehabilitation	Number and Capacity of Generating Units Under Rehabilitation	No. & MW		Bi-Annual	
	Number of Generating Units Decommissioned	Number of Generating Units Decommissioned	No.		Annual	
		Total Energy Generated	MWH		Monthly	
	Total Energy consumed by the Station	Total Energy Delivered to Transmission	MWH		Monthly	
	Total Volume of Gas Supplied	Total Volume of Gas Supplied	MMSCF		Monthly	
	Total Volume of Gas Required	Total Volume of Gas Required	MMSCF		Monthly	
	No. of Gas Supply Interruptions	No. of Gas Supply Interruptions	No.		Monthly	
	Total Duration of Gas Supply Interruptions	Duration of Gas Supply Interruptions	HRS		Monthly	
	Total Megawatt Lost due Gas Supply Interruptions	Megawatt Lost due Gas Supply Interruptions	MW		Monthly	
	Lake Level: Maximum, Current and Minimum Levels	Lake Level: Maximum, Current and Minimum Levels	Meters		Monthly	-
	ANCIAL PERFORMANCE INDICATORS	Lake Level. Maximum, Current and Minimum Levels	INICICIS		WOTHIN	
	ANOTAE I EIG ORMANOE INDIOATORO	Total Expenditure	NAIRA	1	Monthly	
	Generation Unit Cost	Total Energy Generation	MWH	+	Monthly	
		Total Staff Expenditure	NAIRA	_	Monthly	
	Staff Cost Index			_		
		No. of Full Time Employees	No.	-	Quarterly	
	Staff Productivity Index	Total Energy Generated	MWH		Quarterly	
		No. of Full Time Employees	No.		Quarterly	
	Cost of Planned Maintenance	Cost of Planned Maintenance	NAIRA		Monthly	
	Cost of Breakdown Maintenance	Cost of Breakdown Maintenance	NAIRA		Monthly	
	Cost of New Generation Capacity Added	Cost of New Generation Capacity Added	NAIRA		Annual	
	Cost of New Generation Units Commissioned	Cost of New Generation Units Commissioned	NAIRA		Annual	
	Cost of Generating Units under Rehabilitation	Cost of Generating Units under Rehabilitation	NAIRA		Bi-Annual	
	Cost of Generating Units Decommissioned	Cost of Generating Units Decommissioned	NAIRA		Annual	
)	Cost of Fuel	Cost of Fuel	NAIRA		Monthly	İ
		Total Investment Planned Cost	NAIRA		Annual	

YEARLY FORECAST EXPENDITURE REPORTING TEMPLATE FOR GENERATION COMPANIES

GENERALI	CIA COM	AITILO	ı	•	1
	2009	2010	2011	2012	2013
GENERATOR SUBSTATION					
CAPITAL EXPENDITURE					
Governor					
Operating Expenses					
Reactive Power					
Frequency Response					
IT Equipments					
Health & Safety					
IT equipments					
Generator					
Turbines					
Furniture/Office Equipments					
Land And Buildings					
Ancillary Services					
Motor Vehicles					
Spare Parts					
Other Machineries					
RECURRENT EXPENDITURE					
Fuel					
Salary					
Administration					
Pension And Gratuity					
Computer Consumables					
Maintenance					
Training					
Interest Expense					
No Of Staff					
SOURE OF FUNDING					
Government Subsidy					
Other Expected Income					
Revenue From The Sales Of Electricity					
WORK IN PROGRESS					
Capital Investment For The Project					
Level Of Work Done					
Proposed Date Of Completion					
Certificate Of Completion					

MONTHLY MARKET SETTLEMENT STATEMENT TEMPLATE FOR GENERATION COMPANIES

NAME OF GENERATION COMPANY	REPORTING MONTH:

		AMO	UNT	
S/N	DESCRIPTION	PREVIOUS MONTH	CURRENT MONTH	REMARKS
1	Total Energy Generated			In kWh
2	Total Energy Internally Used			In kWh
3	Total Energy Sent Out			In kWh
4	Amount Invoiced:			
5	Capacity Charge @ NX/MW			Specify Applicable MW
6	Energy Charge @ NX/mWh			Row 3 multiplied by Row Energy Charge per mWh
7	Total Invoice Amount			Row 5 plus Row 6
8	Amount Received from the DISCO			Specify Amount Received From DISCO If Any
9	Amount Received from the M/O			Specify Amount Received From DISCO If Any
10	Any Other Receipts			E.g, Income from investments, interests, etc
11	Total GENCO Revenue			Addition of Rows 8, 9 and 10
12	Add Beginning Balance			Same as closing balance of previous month
13	Total Funds Available			Column 11 plus Column 12
14	Applied as follows:			
15	CAPEX			Total of all Capital expenditure
16	OPEX			Total of all Operating expenses (salaries, maintenance, etc)
17	Others			Please specify type of other expenditure here
18	Closing Balance			Row 13 minus Rows 15, 16 and 17

Schedule 3A	Required Data for Computation of Key Performance indicators for Transmission Companies
Schedule 3B	Transmission Equipment Reporting on Conditions of Transformers
Schedule 3C	Transmission Equipment Reporting on Conditions of Circuit Breakers
Schedule 3D	Transmission Equipment Reporting on Conditions of Reactors
Schedule 3E	Transmission Equipment Reporting on Conditions of Ground Switches
Schedule 3F	Transmission Equipment Reporting on Conditions of 132kV Transmission Lines
Schedule 3G	Transmission Equipment Reporting on Conditions of 330kV Transmission Lines
Schedule 3H	Transmission Equipment Reporting on Conditions of Isolators
Schedule 3I	Transmission Equipment Reporting on Conditions of Communication/SCADA
Schedule 3J	Monthly Forecast Reporting Template for Market Operator
Schedule 3K	Yearly Forecast Reporting Template for Market Operator
Schedule 3L	Monthly Forecast Expenditure Reporting Template for Generation Companies
Schedule 3M	Monthly Disbursement Summary Template for Market Operator
Schedule 3N	Reporting Template for Trading – Monthly Reporting Format
Schedule 30	Reporting Requirement for Electricity Trading Annual Report

^{*}Connection Agreements, Investment and Revenue Requirements, Charges for Connection, Transmission Master Plan and Capacity, Operational Planning and Central Dispatch, System Operation Budget and Charges, Settlement System, Market Operation Budget and Charge, Market Operations: Development and Compliance with Market Rules, Environment are not in any Standard Format or Template, and so have to be developed in a Professional and Presentable manner by the Licensee.

SCHEDULE 3A

REQUIRED DATA FOR COMPUTATION OF KEY PERFORMANCE INDICATORS FOR TRANSMISSION COMPANY OF NIGERIA (TCN)

5/N	KPIS	DATA DESCRIPTION	UNITS	DATA	FREQUENCY OF	ACTUAL
-		DATA DESCRIPTION	UNITS	DATA	REPORTING	PERFORMANCE
ECH	NICAL PERFORMANCE INDICATORS			_		
		Duration Of Each Interruption (Hrs)	hrs		Monthly	
	System Average Interruption Duration Indicator (SAIDI)	Number Of Interruptions	No.		Monthly	
		Total Number Of Delivery Points	No.		Monthly	
	System Average Interruption Frequency Indicator (SAIFI)	Number Of Interruptions	No.		Monthly	
	System Average microphorn requency maicator (CAII I)	Total Number Of Delivery Points	No.		Monthly	
	Overall System Transmission Lines Unavailability	Total Lines Outage Time (Hrs)	hrs		Monthly	
	Overall System Transmission Lines Onavallability	Total Reporting Time (Hrs)	hrs		Monthly	
	System Average Restoration Index	Total Duration Of All Interruptions (Hrs)	hrs		Monthly	
	System Average Restoration mack	Total Number Of Sustained Interruptions	No.		Monthly	
	Load Shedding Severity Index (LSSI)	Unsupplied Power In Mw Due To Load shedding	mw		quarterly	
	Load Stredding Seventy Index (LSSI)	System Peak Load	mw		quarterly	
	Average Forced Outage Duration For Faults	Forced Outage Hours For Transmission Equipment	hrs		Monthly	
	Average Forced Odlage Duration For Faults	Number Of Forced Outage Incidents	No.		Monthly	
	Transformers Conscity Hillipotion	Average Maximum Transformers Loading (MVA)	MVA		Monthly	
	Transformers Capacity Utilization	System Installed Transformer Capacity (MVA)	MVA		Monthly	
	Total Time Of Interrupting Transmission Lines Day V	Total Interruption Time (Hrs)	hrs		Monthly	
	Total Time Of Interrupting Transmission Lines Per Km	Total Transmission Lines Length (Km)	km		Monthly	
	Maximum, Average And Minimum System Frequency	Maximum, Average And Minimum System Frequency(Hz)	hz		Monthly	
	Maximum, Average And Minimum System Voltages	Maximum, Average And Minimum System Voltages	kv		Monthly	
	System Collapses Index	total number of system collapses (partial & total for the 2 islands)	No.		Monthly	
		Total Energy Injected Into The Grid (MWh)	MWh		Monthly	
	Transmission Losses	Total Energy Sent Out (MWh)	MWh		Monthly	
		Energy Received From Gencos At TCN Metering Point	MWh		,	
	Internal Utilization	Energy Sent Out To Discos From Tcn Metering Point	MWh			
	Number Of Significant Incidents Recorded	Number Of Significant Incidents Recorded	No.		Monthly	
	New Transmission Lines Length Added (Km)	New Transmission Lines Length Added (Km)	km		Annual	
	New Transmission Lines Length Work In Progress (Km)	New Transmission Lines Length Work In Progress (Km)	km		Annual	
	New Transformation Capacity Added (MVA)	New Transformation Capacity Added (MVA)	MVA		Bi-Annual	
	New Transformation Capacity Work In Progress (MVA)	New Transformation Capacity Work In Progress (MVA)	MVA		Bi-Annual	
	Total Length Of Transmission Lines (Km)	Total Length Transmission Lines (Km)	km		Annual	
	Total System Transformation Capacity (MVA)	Total System Transformation Capacity (MVA)	MVA		Quarterly	
	Number Of Shutdowns Per Month Per GSPS, Averaged	Number Of Shutdowns Per Month Per GSPS, Averaged Across	III VA		Quarterry	
	Across All BSPS Caused By Failure Of Overloading Of Part	All BSPS Caused By Failure Of Overloading Of Part Or All Of	No.		Monthly	
	Or All Of The Transmission System.	The Transmission System.	110.		Worlding	
	Number And Capacity Of New Power Stations , DCCS And	Number And Capacity Of New Power Stations , DCCS And			+	
	BSPS That Have Signed Connection Agreements (Tabulate	BSPS That Have Signed Connection Agreements (Tabulate				
	Formats Including Name, Capacity, Connection Date	Formats Including Name, Capacity, Connection Date Requested	No./MW		Annual	
	Requested And Anticipated Delay)	And Anticipated Delay)				
	Percentage Sub-Stations Covered By SCADA Systems	Percentage Sub-Stations Covered By SCADA Systems	%		Quarterly	
	, ,	Total Energy Transmitted To Disco	MWh		Monthly	
	Staff Productive Index	Total Number Of Employees (Full Time, Part Time & Casual)	No.	1	Monthly	
IAI	ICIAL PERFORMANCE INDICATORS				,	
		Total Transmission Operating Costs (Naira)	Naira		Monthly	
	Transmission Unit Cost	Total Energy Wheeled (MWh)	MWh	1	Monthly	
	Cost Of New Transmission Lines Length Added	Cost Of New Transmission Lines Length Added	Naira	1	Annual	
	Cost Of New Transmission Lines Length Work In Progress	Cost Of New Transmission Lines Length Work In Progress	Naira	1	Quarterly	
	Cost Of New Transformer Capacity Added	Cost Of New Transformer Capacity Added	Naira	+	Quarterly	
	Total Investment Planned Cost	Total Investment Planned Cost	Naira	+	Annual	
	Cost Of New Transformer Capacity Work In Progress	Cost Of New Transformer Capacity Work In Progress	Naira	+	Quarterly	
ST.	OMER SERVICE PERFORMANCE INDICATORS	1 003: Of New Transionner Capacity Work in Frogress	I ivalia	1	Qualiterry	
의	Number Of Customers (BSPS And DCCS) Connected	Number Of Customers (BSPS And DCCS) Connected	No.	1	Annual	
	Number Of Customers (DOPO And DCCO) Connected	number of customers (DSPS And DCCS) Connected	INO.		Alliuai	

SCHEDULE 3B

	TRANSMISSION EQUIPMENT REPORTING ON CONDITIONS OF TRANSFORMERS										
			EQUIPMENT	EFFECTIVE	EQUIPMENT DOWNTIME						
S/N	REGION	STATION	UNAVAILABLE	DATE	DAY(S)	CAUSE(S)	REMARKS				
1											
2											
3											
4											
5											
6											
7											
8											
9											
10											
11											
12											
13											
14											
15											

SCHEDULE 3C

	TRANSMISSION EQUIPMENT REPORTING ON CONDITIONS OF CIRCUIT BREAKERS										
C /N	DECION		EQUIPMENT	EFFECTIVE	EQUIPMENT DOWNTIME	CALICE(C)	DEMARKS				
S/N	REGION	STATION	UNAVAILABLE	DATE	DAY(S)	CAUSE(S)	REMARKS				
1											
2											
3											
4											
5											
6											
7											
8											
9											
10											
11											
12											
13											
14											
15											

SCHEDULE 3D

			TRANSMISSION EQUIPME	NT REPORTING OF	N CONDITIONS OF REACTORS		
S/N	REGION	STATION	EQUIPMENT UNAVAILABLE	EFFECTIVE DATE	EQUIPMENT DOWNTIME DAY(S)	CAUSE(S)	REMARKS
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

SCHEDULE 3E

	TRANSMISSION EQUIPMENT REPORTING ON CONDITIONS OF GROUND SWITCHES										
S/N	REGION	STATION	EQUIPMENT UNAVAILABLE	EFFECTIVE DATE	EQUIPMENT DOWNTIME DAY(S)	CAUSE(S)	REMARKS				
1											
2											
3											
4											
5											
6											
7											
8											
9											
10											
11											
12											
13											
14											
15											

SCHEDULE 3F

		TRANSI	MISSION EQUIPMENT REPO	RTING ON CONDI	TIONS OF 132kV TRANSMISSION L	INE	
S/N	REGION	STATION	EQUIPMENT UNAVAILABLE	EFFECTIVE DATE	EQUIPMENT DOWNTIME DAY(S)	CAUSE(S)	REMARKS
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

SCHEDULE 3G

	TRANSMISSION EQUIPMENT REPORTING ON CONDITIONS OF 330kV TRANSMISSION LINE										
S/N	REGION	STATION	EQUIPMENT UNAVAILABLE	EFFECTIVE DATE	EQUIPMENT DOWNTIME DAY(S)	CAUSE(S)	REMARKS				
1											
2											
3											
4											
5											
6											
7											
8											
9											
10											
11											
12											
13											
14											
15											

SCHEDULE 3H

		Т	RANSMISSION EQUIPME	NT REPORTING ON	I CONDITIONS OF ISOLATORS		
S/N	REGION	STATION	EQUIPMENT UNAVAILABLE	EFFECTIVE DATE	EQUIPMENT DOWNTIME (DAY(S)	CAUSE(S)	REMARKS
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

SCHEDULE 31

		TRANSI	MISSION EQUIPMENT REPO	ORTING ON COND	TIONS OF COMMUNICATION/SC	ADA	
			EQUIPMENT	EFFECTIVE	EQUIPMENT DOWNTIME		
S/N	REGION	STATION	UNAVAILABLE	DATE	(DAY(S)	CAUSE(S)	REMARKS
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

MONTHLY FORECAST REPORTING TEMPLATE FOR MARKET OPERATOR

	Jan	Feb.	Mar	Apr	May	Jun	Jul
CAPITAL EXPENDITURE							
Furniture/Office Equipments							
Land and Buildings							
Motor Vehicles							
Computers							
Other Machineries							
RECURRENT EXPENDITURE							
Salary							
Administrative Expenses							
Pension							
Computer Consumables							
Maintenance							
Training							
No of staff							
Information Technology							
Capacity Available From Generators							
Total Energy Received By The Discos							
Energy Injected Into The Grid							
Energy Extracted From The Grid							
Total Sales At The Wholesale Market							
Administration of the Present PPA'S							
Revenue Collection Of The Discos							
Distribution of Revenue Collected From The Discos							
Subsidy Received For The Government							
Subsidy Distribution							
Technical Losses							
Non Technical Losses							
No of Unmetered Points							
No of Trading Points to be Metered							
Prepayment Metering Program							
Gas Consumption as Against Energy Generated							

YEARLY FORECAST REPORTING TEMPLATE FOR MARKET OPERATOR

		1	1	r	1
	2009	2010	2011	2012	2013
CAPITAL EXPENDITURE					
Furniture/Office Equipments					
Land And Buildings					
Motor Vehicles					
Computers					
Other Machineries					
RECURRENT EXPENDITURE					
Salary					
Administrative Expenses					
Pension					
Computer Consumables					
Maintenance					
Training					
No of Staff					
Information technology					
Capacity Available From Generators					
Total Energy Received By The Discos					
Energy Injected Into The Grid					
Energy Extracted From The Grid					
Total Sales At The Wholesale Market					
Administration Of The Present PPA'S					
Revenue Collection Of The Discos					
Distribution Of Revenue Collected From The Discos					
Subsidy Received For The Government					
Subsidy Distribution					
Technical Losses					
Non Technical Losses					
No Of Unmetered Points					
No Of Trading Points To Be Metered					
Prepayment Metering Program					
Gas Consumption As Against Energy Generated					
	ı	•	•	•	•

MONTHLY FORECAST REPORTING TEMPLATE FOR MARKET OPERATOR

MONTHET TORECAST REFOR	JAN	FEB	MAR	APRIL	MAY	JUN	JUL	AUG	SEPT	ост	NOV	DEC
ACTUALS	07.11.1	1	1000	7		1		7.00	<u> </u>		1	1
CAPITAL EXPENDITURE												
Governor												
Operating Expenses												
Reactive Power												
Frequency Response												
IT Equipments												
Health & Safety												
IT Equipments												
Turbines/Generators												
Furniture/Office Equipments												
Land and building												
Ancillary Services												
Motor Vehicles												
Spare Parts												
Other Machineries												
RECURRENT EXPENDITURE												
Fuel												
Salary												
Administration												
Pensions and Gratuity												
Computer Consumables												
Maintenance												
Training												
Interest expense												
SOURE OF FUNDING												
Government Subsidy												
Other Expected Income												
Revenue From The Sales Of Electricity												
WORK IN PROGRESS												
Capital Investment for the Project												
Level of Work Done												
Proposed Date of Completion												
Certificate of Completion												
MWS of Electricity Generated												
MWS of Electricity Sent Out												

MONTHLY DISBURSEMENT SUMMARY TEMPLATE FOR MARKET OPERATOR

REPORTING MONTH:

S/N	DESCRIPTION	DATE OF PAYMENT	TOTAL	ABUJA	BENIN	EKO	ENUGU	IBADAN	IKEJA	JOS	KADUNA	KANO	PORT HARCOURT	YOLA	REMARK
	ACTUAL REVENUES:														
	ACTUAL REVENUE COLLECTED BY DISCOS														
	MYTO SUBSIDY PAID TO M/O BY CBN														
	OPENING BAL. OF MKT. SETTLEMENT														
	ACCOUNTS														
1	TOTAL REVENUE														
	DISBURSED AS FOLLOWS:														
2	DISTRIBUTION COMPANIES														
	AMOUNT RETAINED BY DISCOS FROM														
	IGR														
	AMOUNT PAID TO DISCOS FROM														
	SUBSIDY														
	Total Amount Paid to DISCOS														
3	AMOUNT PAID FOR FUEL (GAS)														
4	AMOUNT PAID TO GENCOS														
	EGBIN														
	SHIRORO														
	KAINJI														
	etc														
	Total paid to Gencos														
5	AMOUNT PAID TO IPPs														
	SHELL														
	AGIP OKPAI														
	AES														
	etc														
	Total Paid to IPPs														
6	AMOUNT PAID TO TCN														
7	AMOUNT PAID TO NERC														
8	AMOUNT PAID TO PHCN CHQ														
9	OTHER DEDUCTIONS														
	(a)														
	(b)														
	(C)														
	Total Other Payments														
10	TOTAL DISBURSEMENT														
11	CLOSING BALANCE (Row 1 minus Row 10)														
Pls sp	ecify date of payment for payments made to each	beneficiary in	the third c	olumn.											

REPORTING TEMPLATE FOR TRADING - MONTHLY REPORTING FORMAT

Requirements: Actual Expenditure						1			1		Year	<u>:</u>
Capital Expenditure Estimates:	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Land and buildings												
Distribution Equipments:												
Transformers												
Feeder Pillars												
Cables												
Others (specify)												
Operational Vehicles												
Meters & Instruments:												
PPM												
MD Meters												
Digital Meters												
Others (specify)												
Information Technology												
TOTAL:												
Recurrent Expenditure Estimates:												
Salary and Wages												
Repairs and Maintenance												
Billing and Collection expenses												
Capacity building												
Staff Welfare												
Admin Expenses												
Health and Safety												
Pension & Gratuity												
Bank Charges												
Consumer Service Expenses												
Taxation												
TOTAL:												

Source Of Funds:						
Internally Generated Revenue						
Others (specify):						
TOTAL:						
Indicate Number of Employees:						
Volume of Trading in KW/H:						
Purchased From:						
Sold To:						
Point of Purchase:						
Purchase Price:						
Point of Sale:						
Sale Price:						
Transmission Loss:						
Trading Margin:						
Energy Bought in KWH						
Energy Sold in KW/H						

REPORTING REQUIREMENT FOR ELECTRICITY TRADING ANNUAL REPORT

Requirements:

Capital Expenditure Estimates:	2009	2010	2011	2012	2013
Land and buildings					
Distribution Equipments:					
Transformers					
Feeder Pillars					
Cables					
Others (specify)					
Operational Vehicles					
Meters & Instruments:					
PPM					
MD Meters					
Digital Meters					
Others (specify)					
Information Technology					
TOTAL:					
Recurrent Expenditure Estimates:					
Salary and Wages					
Repairs and Maintenance					
Billing and Collection expenses					
Capacity building					
Staff Welfare					
Admin Expenses					
Health and Safety					
Pension & Gratuity					
Bank Charges					
Consumer Service Expenses					
Taxation					
TOTAL:					
Source Of Funds:					
Internally Generated Revenue					
Others (specify):					
TOTAL:					
Volume of Trading in KW/H:					
Purchased from:					
Sold To:					
Point of Purchase:					
Purchase Price:					
Point of Sale:					
Sale Price:					
Transmission Loss:					
Trading Margin:					

Indicate Number of Employees:			
Energy received:			
Productivity in (kwh/staff)			
Productivity in (Naira/staff)			

Schedule 4A	Required Data for Computation of Key Performance indicators for Electricity
	Distribution Companies
Schedule 4B	Six-Monthly Report on Derogation Requests by Electricity Distribution Companies
Schedule 4C	Six-Monthly Report on Approved Derogation by Electricity Distribution Companies
Schedule 4D	Register of Approved Distribution Code Derogations
Schedule 4E	Distribution Load Shedding Plan
Schedule 4F	5-Year Demand Forecast
Schedule 4G	5-Year Distribution Plan
Schedule 4H	Monthly Forecast Expenditure Reporting Template for Distribution Companies
Schedule 4I	Yearly Forecast Expenditure Reporting Template for Distribution Companies
Schedule 4J	Monthly Market Settlement Statement Template for Distribution Companies
Schedule 4K	Monthly Complaints Report Template for Distribution Companies
Schedule 4L	Customer Complaints register Template for Distribution Companies

SCHEDULE 4A

REQUIRED DATA FOR COMPUTATION OF KEY PERFORMANCE INDICATORS FOR ELECTRICITY DISTRIBUTION COMPANIES

S/N	KPIs	DATA DESCRIPTION	UNITS	DATA	FREQUENCY OF	ACTUAL PERFORMANCE
0/11	N IO	TECHNICAL PERFORMANCE INDIC		DAIA	REPORTING	ACTUAL I EN CHIMANOL
		Total Duration of Interruption (Hrs)	HRS		Monthly	
1	System Average Interruption Duration Indicator (SAIDI)	Total Number of Interruptions to Customers	No.		Monthly	
-	-, (,	Total Number of Registered Customers	No.		Monthly	
		Total Number of System Interruptions	No.		Monthly	
2	System Average Interruption Frequency Indicator (SAIFI)	Total Number of Supply Points affected (from Distribution Transformer Uprisers)	No.		Monthly	
3	Customer Average Interruption Duration Indicator (CAIDI)	SAIDI	SAIDI		Monthly	
·	Customer / Wordge interruption 2 drailer indicates (4/112.)	SAIFI	SAIFI		Monthly	
4	Customer Average Interruption Frequency Indicator (CAIFI)	Total Number of customer interruptions	No.		Monthly	
	, , , , , , , , , , , , , , , , , , , ,	Total number of Registered Customers	No.		Monthly	
5	HV Faults Clearance Index	No. of 33Kv & 11Kv Faults cleared within 8 hrs	No. No.		Monthly	
3		Total 33kv & 11kv faults reported No. of LV faults cleared within 8 hrs	No.		Monthly Monthly	
6	LV Faults Clearance Index	Total LV faults reported	No.		Monthly	
		Energy delivered to Distribution Company (KWH)	KWH		Monthly	
7	Distribution Losses	Energy Billed (KWH)	KWH		Monthly	
8	Technical Losses	Physical Losses Due to Electricity Flow in Distribution Network	KWH		Monthly	
	New KVA Distribution Capacity Added	New KVA Distribution Capacity Added	KVA		Quarterly	
8	Distribution Capacity KVA Work in Progress	Distribution Capacity KVA Work in Progress	KVA		Quarterly	
9	New Ditribution Lines Length Added	New Ditribution Lines Length Added	KM	1	Quarterly	
10	Distribution Lines Length Work in Progress	Distribution Lines Length Work in Progress	KM		Quarterly	
	Ratio of Capacity of relieve Sub-stations or upgraded Capacity of Sub-	Capacity of new Sub-stations / relieve added (KVA)	KVA		Quarterly	
11	stations to distribution system requirement	Capacity of new Sub-stations / relieve required (KVA)	KVA		Quarterly	
		FINANCIAL PERFORMANCE INDIC				
12	Staff Cost Index	Total staff Expenditure (Naira)	NAIRA	ļ	Monthly	
		Total Number of Full Time Employees	No.	1	Monthly	
13	Staff Productivity Index	Total Cash Collected by the Distribution Company (Naira)	NAIRA		Monthly	
	,	Total Number of Full Time Employees	No.		Monthly	
44	Distribution Unit Cost	Total Expenditure (Naira) Energy delivered to Distribution Company (KWH)	NAIRA		Monthly	
14		Total Energy Billed (KWH)	KWH KWH		Monthly Monthly	
	Billing Efficiency	Total Energy Billed (NAIRA)	NAIRA		Monthly	
15	Billing Eniciency	Total Energy Received (KWH)	KWH		Monthly	
13		Revenue Collected (Naira)	NAIRA		Monthly	
	Collection Efficiency	Closing Balance (Naira)	NAIRA		Monthly	
16	,	Revenue Billed (Naira)	NAIRA		Monthly	
	Nieter er en 1000 i la disente e	Total Cash Collected (Naira)	NAIRA		Monthly	
17	Naira per KWH Indicator	Total Energy Delivered to Distribution Company	KWH		Monthly	
18	Outstanding Debt at Month End	Outstanding Debt at Month End	NAIRA		Monthly	
19	Cost of New MVA Distribution Capacity Added	Cost of New MVA Distribution Capacity Added	NAIRA		Quarterly	
20	Cost of Distribution Capacity MVA Work in Progress	Cost of Distribution Capacity MVA Work in Progress	NAIRA		Quarterly	
21	Cost of New Ditribution Lines Length Added	Cost of New Ditribution Lines Length Added	NAIRA		Quarterly	
22	Total Investment Planned Cost	Total Investment Planned Cost	NAIRA		Annual	
23	Cost of Distribution Lines Length Work in Progress	Cost of Distribution Lines Length Work in Progress	NAIRA		Quarterly	
		CUSTOMER SERVICE PERFORMANCE I Average Time taken to connect a New Customer from the point	NDICATORS	1 1		
	New Service Average Connection Time Indicator	of application	DAYS		Monthly	
23	New Service Average Connection Time Indicator	Total Number of New Customers connected	No.		Monthly	
24	Number of New Service Connections	Number of New Service Connections	No.		Monthly	
		Total time taken to respond to Customer Complaints (Hrs)	HRS	1	Monthly	
	Response to Customer Complaints Index	Total Number of Complaints received	No.		Monthly	
25	· · · · · · · · · · · · · · · · · · ·	Total No. of Customers Complaints resolved	No.		Monthly	
	Motor Roading Fraguency	Total No. Meters read	No.		Monthly	
26	Meter Reading Frequency	Total No. of Meters in the System	No.		Monthly	
	Pre-Payment Metering Ratio	Number of New Pre-Payment Meters Installed in the Month	No.		Monthly	
27	, ,	Total Number of Pre-Payment Meters Required	No.		Monthly	
28	Percentage of Customers metered	Percentage of Customers metered	%	ļ	Quarterly	
29	Total Number of Customers by Classification	Total Number of Customers by Classification	No.	1	Quarterly	
		Number of Read Meters - R	No.	+	Monthly	
	R.E.D. ANALYSIS	Number of Estimatec Meters - E Number of Direct Connections on fixed code - D	No. No.	+	Monthly	
	R.E.D. ANALI 313	Total Number of Billed Customers	No.	+	Monthly	
30		Energy Billed for Read Customers	KWH	+	Monthly Monthly	
30		No. of credit Customers who paid bills	No.	+	Monthly	
31	Customer Payment Response Rate	Total Number of Credit Customers	No.	+	Monthly	
	Number of Significant Incidents Recorded	Number of Significant Incidents Recorded	No.	+	Monthly	
32				+		
32		Customer Satisfaction Survey	-		BI-Annualiv	
33	Customer Satisfaction Survey	Customer Satisfaction Survey No. of Customers with Functional Meters	No.		Bi-Annually Quarterly	

SCHEDULE 4B

SIX-MONTHLY REPORT ON DEROGATION REQUESTS BY DISCO

(please attach relevant documents and details) DISCO NAME:			
	PERIOD: FROM	TO	

S/NO	PARTY	TITLE OF DEROGATION REQUEST	DATE REQUEST RECEIVED	DESCRIPTION (Details Of Equipment, Connection Point, Nature And Extent Of Non-Compliance)	CODE FOR	NON-	Remedial ACTION (If Any And Date By Which Compliance Could Be Achieved)	STATUS OF REQUEST
							Acrileved)	

DISCO		
DATE	 	

SCHEDULE 4C

SIX-MONTHLY REPORT ON DEROGATION REQUESTS BY DISCO

(please attach relevant documents and details)

			DISCO NA	ME:					
							PERIOD: FROM	T	·O
S/NO	PARTY	TITLE OF DEROGATION REQUEST	DATE REQUEST RECEIVED	DESCRIPTION (Details Of Equipment, Connection Point, Nature And Extent Of Non- Compliance)	DISTRIBUTION CODE FOR WHICH	DATE REQUEST RECEIVED	DATE DEROGATION APPROVED	REASONS FOR APPROVAL	PROGRESS OF REMEDIAL ACTION TO ACHIEVE COMPLIANCE
							DISCO		
							DATE		

SCHEDULE 4D

REGISTER OF APPROVED DISTRIBUTION CODE DEROGATIONS

(please attach relevant documents and details)

1	NAME OF APP	PROVING AUTHORITY	<u>:</u>	
			(DISCO OR NERC)	
	T	T		T
S/NO	DATE OF	NAME OF PARTY FOR	RELEVANT PROVISION OF	PERIOD OF
	APPROVAL	APPROVED DEROGATION	DISTRIBUTION CODE AFFECTED	DEROGATION
	<u>I</u>	1		1
				DISCO
				DATE

DISTRIBUTION LOAD SHEDDING PLAN

(please give details and rosters. To be regularly updated)

33kV

Automatic Load Shedding

User Demand Reduction Including Voltage Reduction And System Frequency Reduction

Reduction Of Load In Planned Discrete Blocks

Load-Shedding Exemption Policy

Rotational Load Shedding

Communication Plan

11kV

As In 33kV

<u>415V</u>

Rotational Load Shedding

Load Shedding Exemption Policy

Communication Plan

PERIOD: FROM______ TO _____

5-Year Demand Forecast

(please attach relevant documents and details)

YEAR	PESSIMISTIC FORECAST	REALISTIC FORECAST	OPTIMISTIC FORECAST
1.			
2.			
3.			
4.			
5.			

DEMAND FORECAST FACTORS (using geographically based methodology)

Historical demand data

Current and anticipated future land use

Population and demographic forecasts

Economic growth rates

Other information supplied by users

5-Year Distribution Plan

(please give details)

	PERIOD: FROM	_TO
Energy And Demand Foregots For 5 Vegra		
Energy And Demand Forecasts For 5 Years		
Distribution Feeder Routing And Sizing		
Reactive Power Consumption Plan		
Voltage Drop Studies		
System Loss Studies		
Distribution Reliability Studies		
Losses Reduction Plan		
Other Distribution Reinforcement Plans		
User Data As Inputs		
Technical Analysis		
Economic Analysis		

SCHEDULE 4H

MONTHLY FORECAST EXPENDITURE REPORTING TEMPLATE FOR DISTRIBUTION COMPANIES

Requirements: Actual Expenditure

Capital Expenditure Estimates:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
Land and Buildings												
Distribution Equipments												
Transformers												
Feeder Pillars												
Cables												
Others (specify)												
Operational Vehicles												
Meters & Instruments												
PPM												
MD Meters												
Digital Meters												
Others (specify)												
Information Technology												
TOTAL:												
Recurrent Expenditure Estimates:												
Salary and Wages												
Repairs and Maintenance												
Billing and Collection expenses												
Capacity building												
Staff Welfare												
Admin Expenses												
Health and Safety												
Pension & Gratuity												
Bank Charges												
Consumer Service Expenses												
Taxation												
TOTAL:												
Source of Funds:												
Internally Generated Revenue												
MYTO Subsidy												
Others (specify):												1
TOTAL:												
ndicate Number Of Employees:												
Energy received:												
Productivity in (kwh/staff)												
Productivity in (Naira/staff)								1				

SCHEDULE 41

YEARLY FORECAST EXPENDITURE REPORTING TEMPLATE FOR DISTRIBUTION COMPANIES

Requirements:

Capital Expenditure Estimates:	2009	2010	2011	2012	2013
Land and buildings					
Distribution Equipments:					
Transformers					
Feeder Pillars					
Cables					
Others (specify)					
Operational Vehicles					
Meters & Instruments:					
PPM					
MD Meters					
Digital Meters					
Others (specify)					
Information Technology					
TOTAL:					
Recurrent Expenditure Estimates:					
Salary and Wages					
Repairs and Maintenance					
Billing and Collection expenses					
Capacity building					
Staff Welfare					
Admin Expenses					
Health and Safety					
Pension & Gratuity					
Bank Charges					
Consumer Service Expenses					
Taxation					
TOTAL:					
Source Of Funds:					
Internally Generated Revenue					
MYTO Subsidy					
Others (specify):					
TOTAL:					
Indicate Number of Employees:					
Energy received:					
Productivity in (kwh/staff)					
Productivity in (Naira/staff)					

MONTHLY MARKET SETTLEMENT STATEMENT TEMPLATE FOR DISTRIBUTION COMPANIES

NAME OF DISTRIBUTION COMPANY	REPORTING MONTH:
------------------------------	------------------

		AMO	UNT	
S/N	DESCRIPTION	PREVIOUS MONTH	CURRENT MONTH	REMARKS
1	Total Energy Received			In kWh
2	Total Revenue Collected			Internally Generated Revenue In Naira
3	Any Other Receipts			Indicate details and attach breakdown where necessary
4	Total Internally Generated Revenue			Row 2 plus Row 3
5	Less Amount Paid To Market Operator			Indicate date of payment for the current month here
6	Less Amount Paid To IPPS If Any			Indicate date of payment for the current month here
7	Amount Retained By The Disco			Row 4 minus Rows 5 and 6
8	Add MYTO Subsidy Received From The M/O			Indicate date of receipt in current month here
9	Add Other Receipts From The M/O			Indicate type and date of receipt in current month here
10	Total Disco Revenue In The Month			Row 7 plus Rows 8 and 9
11	Add Beginning Balance			Equal to closing balance of previous month
12	Total Available Funds In The Month			Row 10 plus Row 11
13	Applied As Follows:			
14	CAPEX			Total of all Capital expenditure
15	OPEX			Total of all Operating expenses (salaries, maintenance, etc)
16	Others			Please specify type of other expenditure here
17	Closing Balance			Row 12 minus Rows 14, 15 and 16

SCHEDULE 4K

						DISTRIBUTION							
DISCO	Business Unit	Complaints At the Beginning of the Month	No of Complaints Received during the Month	Time Duration for Resolving Complaints During the Month (Max/Avg/Min) (Days and Nights)	No of Complaints Under Column (B) that are Resolved	No of Complai Under Column (C) that are Resolved	nts No of Complaints	Pending at the end More than 6 Months	d of the Month (B 3 -6 months	y category of Co 1-3 months	omplaints) For 1 Month	Total	Remarks (including reasons for non-redress of complaints)
A	В	C	D	E	F	G	н	ı	J	К	L	M	N
									Category of C	omplaints			
							Interruption Voltage						
							3. Load Shedding						
							4. Meter						
							5. Billing						
							6. Disconnection						
							7. Delay in Connection						
							8. Others						

SCHEDULE 4L

DISTRIBUTION COMPANY CUSTOMER COMPLAINTS REGISTER

Month Year

S/NO	CUSTOMER DETAILS (NAME/ADDRESS) TEL./EMAIL	THE GRIEVANCE/ COMPLAINT/ OTHERS	COMPLAINTS NO. / DATE OF RECEIPT	CONCERNED BUSINESS UNIT	ACTION TAKEN/DATE	RESOLUTION	REMARKS